

PRESS RELEASE

Banks: Mussari meets the Consumer organisations

At Palazzo Altieri the point on prospects and objectives of common work

Dialogue, transparency, simplification, information and research of shared solutions: with these premises, the Chairman of ABI, Giuseppe Mussari, the Chair Committee and the General Manager, Giovanni Sabatini, met the Consumer organisations who take part in the permanent Table on the main themes related to retail customers-bank relations, and to the confrontation with the Supervisory Authorities.

In particular, the pursuit by ABI of a constructive dialectics and mutual collaboration was underlined. The aim is to prepare with the Consumer organisations information assuring the customer "simple transparency", in such a way as to allow to understand, without efforts, the contents of the relations with the banks. The purpose of this common work is to formulate simplification proposals to be submitted to the Authorities. Any problem that may occur in the future shall be resolved efficiently and shared, by looking for the most appropriate solutions to face up the effects of the economic crisis to the benefit of families and banks.

During the meeting, the will to strengthen a system of relations based on concreteness and responsibility in solving problems emerged.

Rome, Palazzo Altieri, 28 July 2010